

**Islands District Council**  
**Traffic and Transport Committee**

The letter of Traffic & Transport Committee (T&TC) dated 14 May 2019 refers. In response to the follow up questions raised by Ms Amy Yung on the facilities in the new coach station at the Airport at the T&TC Meeting on 18 March 2019, please find below our reply.

To facilitate the expansion works of Terminal 2, the operation of all local non-franchised buses plying between the Hong Kong International Airport (HKIA) and other areas of Hong Kong, including the Discovery Bay resident bus route no. DB02R, has been moved from the coach station at Terminal 2 to the new coach station next to Car Park 1, effective from 19 February 2019.

Prior to the commissioning of the new coach station, the Airport Authority Hong Kong (AAHK) has conducted rounds of discussions with the local non-franchised bus operators, including the operator of DB02R on the operational arrangements. AAHK welcomes views and suggestions from passengers, and since its commencement of operation, AAHK has adopted various measures for the coach station to enhance the services for passengers. We have stepped up manpower for better management of passenger flows and vehicle flows at the coach station; installed new signage for easier way-finding; arranged to complete the increase of coach bays from the existing 20 to 24 by mid-2019. A new air-conditioned passenger waiting lounge is expected to be completed by mid-2019. The lounge will be provided with seating areas and 24 LED screens to display real-time status of the coach bays. Marquees have also been put in place at all coach bays to provide shelter for passengers.

With regard to Ms Amy Yung's enquiry on the cancellation of passenger drop-off point by DB02R at Terminal 1 (T1) departure level, we would like to state that such arrangement is not AAHK's requirement. On this, AAHK has raised it with the bus operator. Discussions were also held with the bus operator and the Transport Department to study the feasibility of resuming the drop-off point at T1 departure level. As we understand, after further discussions with the Discovery Bay resident representatives and Transport Department, the bus operator maintains that DB02R will not stop at T1 departure level.

AAHK will continuously listen to passengers' views and feedback so as to ensure the quality and efficiency of services during the time of airport expansion.

Airport Authority Hong Kong  
May 2019